



## Head of Documentation Management **Johan van den Biggelaar**



Johan has more than 35 years of domestic (Netherlands) and international experience in the electricity generation industry. His areas of expertise include document and configuration-data management on an international level. By applying his hands-on mentality he gained a lot of day-to-day practical experience in getting data and information structured and retrievable. Johan was instrumental in implementing document and information structures at RWE plant projects and continues to consult other firms to establish their technology infrastructure and document management systems. His passion for Digitalization made Johan a front runner

in converting paper to electronic documents with legal evidential value. Over the past decades he developed and set up multiple document management systems, and continues to draw from his profound experience in Digitization. Johan is a hands-on executive with a consultative, creative approach to solving business issues. He can easily inspire and connect people with his talent in nurturing their strengths and giving them confidence so that they are more productive and more happy in their task.

### **1 What gives you most satisfaction in your work?**



Bringing the right people together in order to get a solution so that the customer is satisfied. And when all that is done within time and budget, this is what makes me feel very good.

### **2 Why did you choose RWE TI?**



I get the opportunity to share my knowledge with a lot of new people on an international level. In this line of work I take with me the experience of dealing with data, information and documentation seen from the view of the asset owner and operator.

### **3 “You get your best solution” – What it means to me:**



I always start with an open mind investigating the requirements of the customer. In that process the customer is challenged in order to improve quality and efficiency. Based on the result of this, some alternative solutions will be proposed and at the end the one that will be chosen is always the best!